

**BOMGAR™**

**What's New in Bomgar  
Privileged Access Management 18.1**

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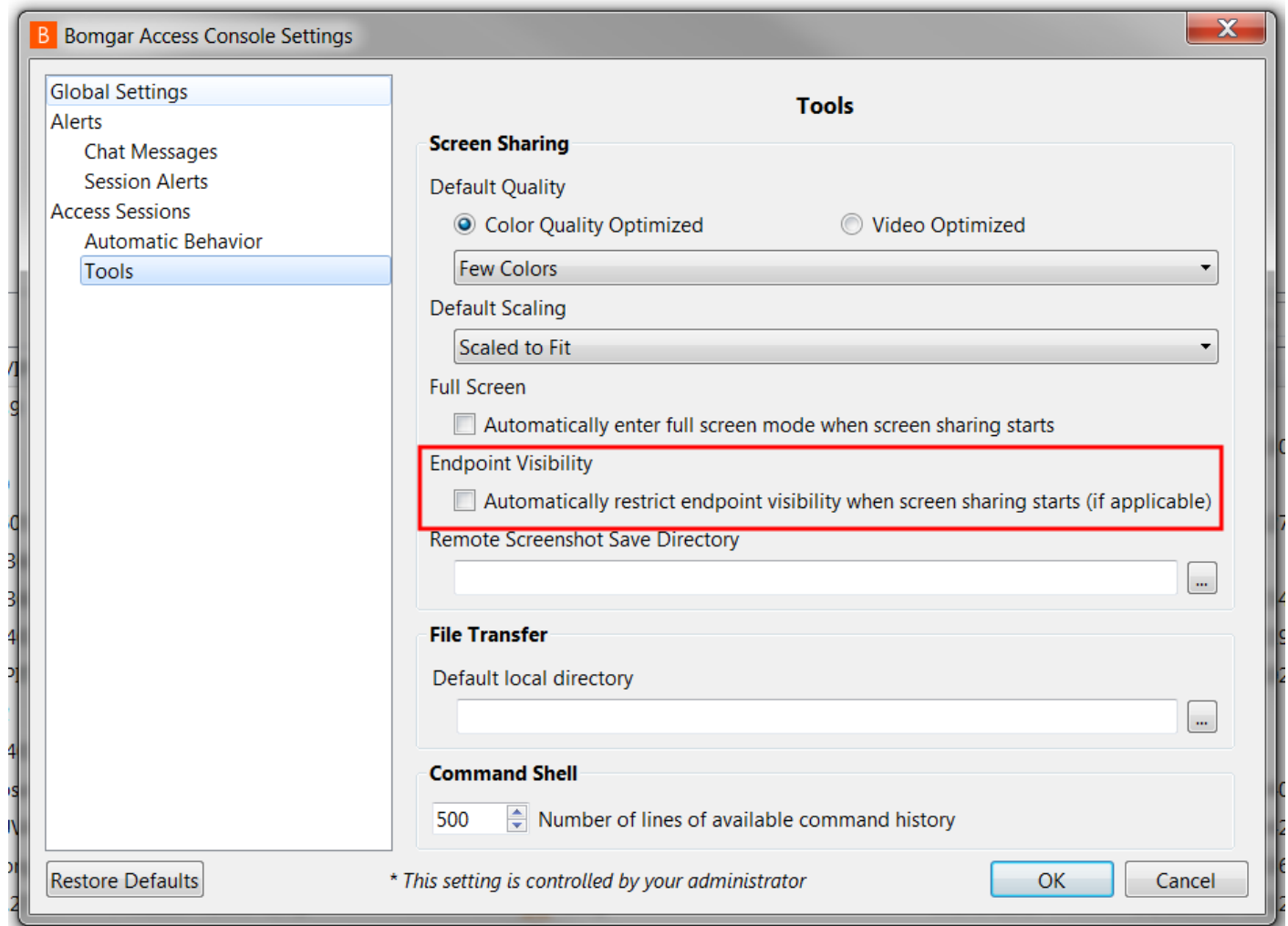
## Updates for Administrators

Bomgar Privileged Access 18.1 contains the following updates for Bomgar administration.

Feature
<b>Automatic Privacy Screen</b> Start a session with Privacy Screen enabled by default. Sessions can now be kept private from the start without having to remember to set the control permission during each session.
<b>GDPR Pseudonymization and Consent Support</b> Allow your organization to meet its GDPR initiatives with pseudonymization and consent support in Bomgar. Bomgar administrators can respond to Right to Erasure requests by searching for specific criteria supplied by the requester. Once reviewed, the results can be anonymized with an automatically generated term or a custom replacement.
<b>More Scalable Jump Client Upgrades</b> Jump Clients now upgrade faster than ever. Once a new Bomgar version is installed, technicians can see which Jump Clients are already upgraded and can begin accessing them right away. When a Jump Client is waiting for its upgrade, technicians can modify properties without having to wait for the upgrade to complete.

## Automatic Privacy Screen

Start a session with Privacy Screen enabled by default. Sessions can now be kept private from the start without having to remember to set the control permission during each session.



### Related Pages:

- [Change Settings and Preferences in the Access Console](#)
- [Control the Remote Endpoint with Screen Sharing](#)
- [Control the Remote Endpoint with Screen Sharing Using Privileged Web](#)
- [Screen Share with an Endpoint from the iOS Access Console](#)
- [Screen Share with the Endpoint from the Android Access Console](#)
- [Access Console Settings: Manage Default Access Console Settings](#)

# GDPR Pseudonymization and Consent Support

Allow your organization to meet its GDPR initiatives with pseudonymization and consent support in Bomgar. Bomgar administrators can respond to Right to Erasure requests by searching for specific criteria supplied by the requester. Once reviewed, the results can be anonymized with an automatically generated term or a custom replacement.

STATUS MY ACCOUNT CONFIGURATION JUMP™ ACCESS CONSOLE USERS & SECURITY REPORTS MANAGEMENT ACCESS COMPLIANCE

### Anonymization :: User

The actions done in access sessions by a selected user can be made anonymous according to the international privacy regulations.

Admin (admin) (Local) (empty email) Search User Activity

Access Sessions

Session Sequence Number (non-unique)	Identifiable Information	Replacement Terms	Session Report Details
110	Username: admin Name #371162 Display Name: Admin Name #371163 Private IP: 10.10.24.123 IP #371164 Public IP: 10.10.24.123 IP #371164 Hostname: JXNPLVWS04033 Hostname #371165 Add Custom: ...		<a href="#">Details</a>
119	Username: admin Name #371162 Display Name: Admin Name #371163 Private IP: 10.10.24.123 IP #371164 Public IP: 10.10.24.123 IP #371164 Hostname: JXNPLVWS04033 Hostname #371165 Add Custom: ...		<a href="#">Details</a>
120	Username: admin Name #371162 Display Name: Admin Name #371163 Private IP: 10.10.24.123 IP #371164 Public IP: 10.10.24.123 IP #371164 Hostname: JXNPLVWS04033 Hostname #371165 Add Custom: ...		<a href="#">Details</a>

Team Activity

Team	Identifiable Information	Replacement Terms	Report Details
User Team	Display Name: Admin Name #371163 Private IP: 10.10.24.123 IP #371164 Private IP: 10.10.18.92 IP #371165 Private IP: 10.10.18.50 IP #371166 Private IP: 10.10.18.93 IP #371167 Private IP: 172.16.0.84 IP #371168 Public IP: 10.10.24.123 IP #371164 Public IP: 10.10.18.92 IP #371165 Public IP: 10.10.18.50 IP #371166 Public IP: 10.10.18.93 IP #371167 Public IP: 172.16.0.84 IP #371168 Hostname: JXNPLVWS04033 Hostname #371169 Add Custom: ...		<a href="#">Details</a>

NOTE: By clicking the "Delete User and Anonymize" button below the identifiable user information will be made anonymous in all sessions and other user activity. All recordings for these sessions will be lost.

Delete User and Anonymize Cancel

Once anonymized, the user will be listed as:

Username: Name #371162  
 Display Name: Name #371163

All access sessions and team activity events for this user will be marked as anonymized at: December 9, 2017 02:59:18 AM UTC

### Anonymization :: Endpoint

The endpoints in selected access sessions can be made anonymous according to the international privacy regulations.

Endpoint name, hostname, IP address  Partial match Search Endpoint Activity

### Anonymization :: Status

There are no anonymization jobs.

## Related Pages:

- [Compliance: Anonymize Privileged Access Data to Meet Compliance Standards](#)
- [Jump Items: Mass Import Jump Shortcuts and Manage Jump Item Settings](#)
- [Use Jump Clients to Access Remote Endpoints](#)
- [Use Local Jump for Unattended Access to Computers on Your Local Network](#)
- [Use Remote Jump for Unattended Access to Computers on a Separate Network](#)
- [Start an Access Session through a Jump Client](#)
- [Use a Jump Shortcut to Jump to a Remote System](#)
- [Local Jump Shortcuts](#)
- [Remote Jump Shortcuts](#)
- [Syslog Events](#)
- [Reporting Erasure Fields](#)

## More Scalable Jump Client Upgrades

Jump Clients now upgrade faster than ever. Once a new Bomgar version is installed, technicians can see which Jump Clients are already upgraded and can begin accessing them right away. When a Jump Client is waiting for its upgrade, technicians can modify properties without having to wait for the upgrade to complete.

Name	Hostname/IP	Jump Method	Status	Comm
	172.16.0.139	Local Jump	Available	
TCVAULT	172.16.0.20	Jump Client	Active [ON]	
Air Filters	172.16.0.20	Protocol Tunnel Jump	Unavailable	Air scr
Emma 484	jxnplws03605	Remote Jump	Unavailable	Emma
Jack 06	JXNPLWS03605	Local Jump	Available	Jack's L
JXNPLWS03605	JXNPLWS03605	Jump Client	Active [Upgrade Pending]	Alex's l
JXNPLWS04033	JXNPLWS04033	Jump Client	Active [Upgrade Pending]	
JXNPVWSJPITT	JXNPVWSJPITT	Jump Client	Active [ON]	
KJ's Laptop	10.10.18.92	Jump Client	Active [ON]	Jose's l
Kj's Laptop	JXNPLWS04033	Local Jump	Available	Person:
MS Downloads	www.microsoft.com	Web Jump	Unavailable	Downl
RMPVWSIVAI FNTF	RMPVWSIVAI FNTF	Jump Client	Active [ON]	

21 Jump Items total. 9 Jump Clients total. 9 online. 0 offline. 0 passive.

### Related Pages:

- [Use Jump Clients to Access Remote Endpoints](#)
- [Start an Access Session through a Jump Client](#)
- [Upgrade the Bomgar Privileged Access Software](#)

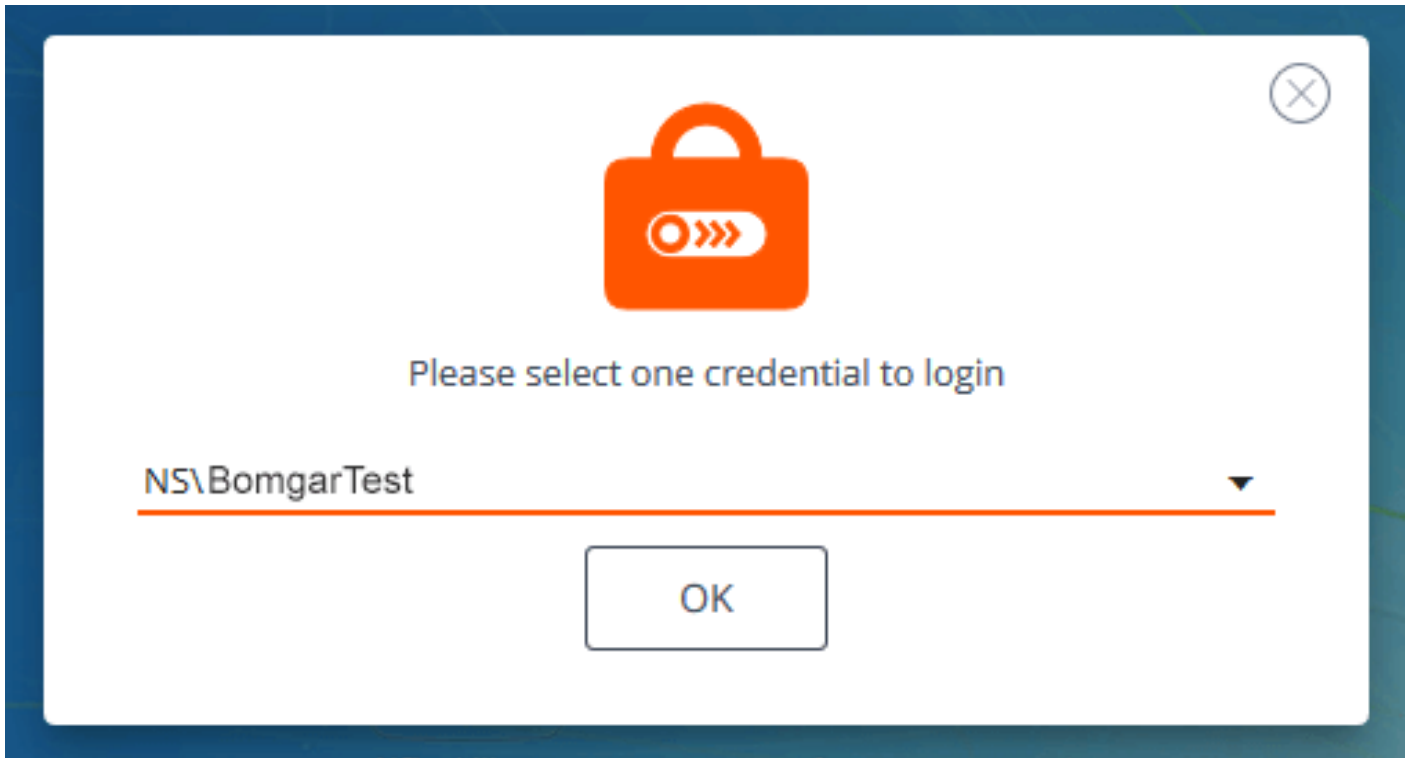
## Updates for Users

Bomgar Privileged Access 18.1 contains the following updates for Bomgar users.

Feature
<b>Credential Injection Enhancements</b> When integrating Bomgar with a credential manager, such as Bomgar Vault, the endpoint credential manager (ECM) now returns up to 100 matched credentials. This is especially helpful when similar credentials (such as local and domain accounts with the same name) are both stored in the manager.
<b>Credential Logging Enhancements</b> Use of credentials within a session is now logged in the session reports, regardless of session type. This creates a consolidated audit record for session and credential use, removing the need to correlate separate reports.
<b>Shell Tools</b> New tools have been added to command line sessions to help streamline workflows. Most notably, users can now clear, copy, and increase a session's scroll-back history.
<b>Streamlined Session Workflow</b> Get to the endpoint and to session tools faster with fewer clicks. Tools such as File Transfer and Command Shell now start automatically when that tool is selected. Also, the Bomgar client window starts minimized. These changes allow you to accomplish your task more quickly by removing extra clicks.

## Credential Injection Enhancements

When integrating Bomgar with a credential manager, such as Bomgar Vault, the endpoint credential manager (ECM) now returns up to 100 matched credentials. This is especially helpful when similar credentials (such as local and domain accounts with the same name) are both stored in the manager.



### Related Pages:

- [Log Into Endpoints Using Credential Injection](#)



## Credential Logging Enhancements

Use of credentials within a session is now logged in the session reports, regardless of session type. This creates a consolidated audit record for session and credential use, removing the need to correlate separate reports.

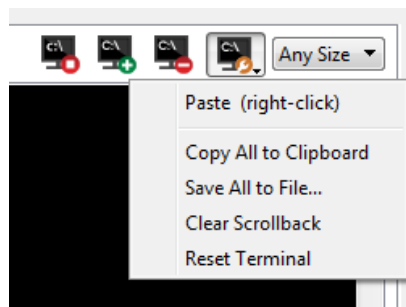
Timestamp	Event Type	Destination	Performed By	Data										
2017-12-08 20:35:58 UTC	Session Start													
2017-12-08 20:35:58 UTC	Credential Injection Attempt	Scott	Bomgar	<table border="1"> <tr> <td><b>Attempt ID</b></td> <td>18752835</td> </tr> <tr> <td><b>Credential ID</b></td> <td>957384</td> </tr> <tr> <td><b>Credential Name</b></td> <td>Server 1 Creds</td> </tr> </table>	<b>Attempt ID</b>	18752835	<b>Credential ID</b>	957384	<b>Credential Name</b>	Server 1 Creds				
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2017-12-08 20:35:58 UTC	Conference Owner Changed	Pre-start Conference		<table border="1"> <tr> <td><b>Owner</b></td> <td>Pre-start Conference</td> </tr> </table>	<b>Owner</b>	Pre-start Conference								
<b>Owner</b>	Pre-start Conference													
2017-12-08 20:35:58 UTC	Conference Member Added		RMTPLWS04255	<table border="1"> <tr> <td><b>Name</b></td> <td>RMTPLWS04255</td> </tr> <tr> <td><b>Private IP</b></td> <td>172.16.0.182</td> </tr> <tr> <td><b>Public IP</b></td> <td>172.16.0.182:61847</td> </tr> <tr> <td><b>Computer Name</b></td> <td>RMTPLWS04255</td> </tr> <tr> <td><b>Operating System</b></td> <td>Windows 7 Enterprise x64</td> </tr> </table>	<b>Name</b>	RMTPLWS04255	<b>Private IP</b>	172.16.0.182	<b>Public IP</b>	172.16.0.182:61847	<b>Computer Name</b>	RMTPLWS04255	<b>Operating System</b>	Windows 7 Enterprise x64
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### Related Pages:

- [Reports: Report on Session Activity](#)

## Shell Tools

New tools have been added to command line sessions to help streamline workflows. Most notably, users can now clear, copy, and increase a session's scroll-back history.

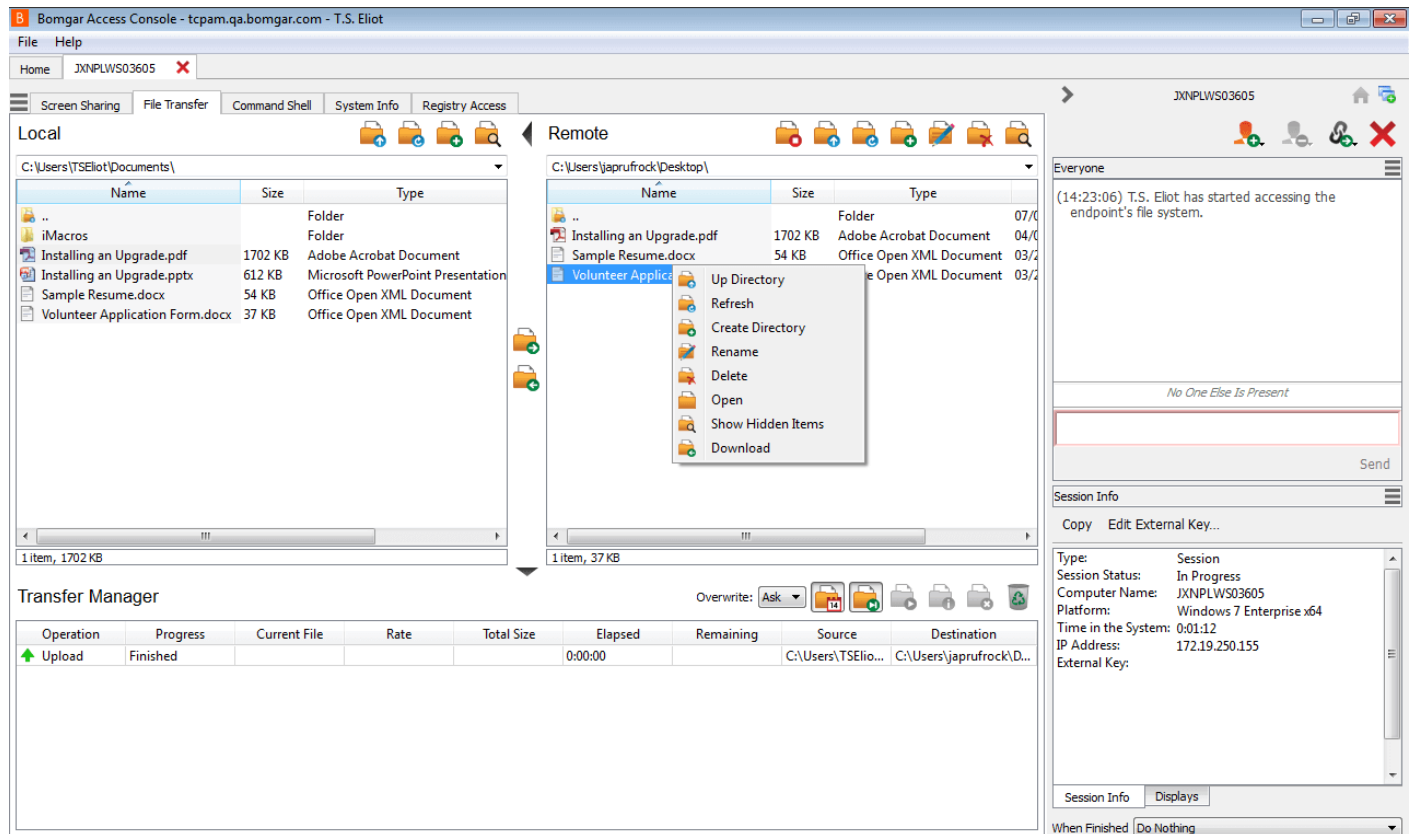


### Related Pages:

- [Open the Command Shell on the Remote Endpoint Using the Access Console](#)

## Streamlined Session Workflow

Get to the endpoint and to session tools faster with fewer clicks. Tools such as File Transfer and Command Shell now start automatically when that tool is selected. Also, the Bomgar client window starts minimized. These changes allow you to accomplish your task more quickly by removing extra clicks.



### Related Pages:

- [Control the Remote Endpoint with Screen Sharing](#)
- [Control the Remote Endpoint with Screen Sharing](#)
- [Use the Privileged Web Console to Transfer Files to and from Remote Systems](#)
- [Screen Share with the Endpoint from the Android Access Console](#)
- [Screen Share with an Endpoint from the iOS Access Console](#)