

BOMGAR™

**Remote Support
Appliance Comparison**

Table of Contents

Bomgar Appliance Comparison	3
Bomgar B200 Hardware Details	4
Bomgar B300 Hardware Details	5
Bomgar B400 Hardware Details	6

Bomgar Appliance Comparison

	B400 (Details)	B300 (Details)	B200 (Details)
Support Rep Capacity	Up to 1200 concurrent technicians	Up to 300 concurrent technicians	Up to 20 concurrent technicians running a maximum of three sessions each
Jump Technology	Up to 25,000 Active Jump Clients	Up to 10,000 Active Jump Clients	Up to 1,000 Active Jump Clients
Deployment	1U rack-mountable server Compatible with Atlas Deployments	1U rack-mountable server Compatible with Atlas Deployments	1U rack-mountable server

Bomgar B200 Hardware Details

The following hardware details reflect the physical and technical specifications of the Bomgar B200. Bomgar makes every effort to maintain a consistent specification to ensure reliability and quality. Note that the specifications herein are subject to change without notice, and may vary slightly from your model.

Dimensions

Hardware Type: 1U rack-mountable server

Dimensions:

- H: 1.68 in. (42.8 mm) (10 in. shipping)
- W: 18.99 in. (482.4 mm) (24 in. shipping)
- D: 21.77 in. (551.3 mm) (30 in. shipping)

Weight: 19.32 lbs. (20 lbs. shipping)

Operational Specifications

Operating Temperature: 10°C to 35°C (50°F to 95°F)

Non-Operating Temperature: -40°C to 65°C (-40°F to 149°F)

Operating Relative Humidity: 10% to 80% RH (non-condensing)

Non-Operating Relative Humidity: 5% to 95% RH (non-condensing)

System Specifications

Processor: single Intel E3 v5, Quad Core, 3.0 GHz

Hard drive:

- 500 GB 7.2K RPM SATA 3 Gbps 3.5 in. Cabled Hard Drive (400 - ACDG)

RAM: 8GB

NICs: Two 10/100/1000 Mbps

Power supply: single, internal 250W AC

- AC Input Voltage: 100 to 240 V
- Rated Operating Frequency: 50 to 60 Hz
- Theoretical Max Cooling Requirement: 1039 BTU/hr @ 250W (calculated)
- Measured Power Consumption:
 - Idle: 46W
 - Load: 80W

Bomgar B300 Hardware Details

The following hardware details reflect the physical and technical specifications of the Bomgar B300. Bomgar makes every effort to maintain a consistent specification to ensure reliability and quality. Note that the specifications herein are subject to change without notice, and may vary slightly from your model.

Dimensions

Hardware Type: 1U rack-mountable server

Dimensions:

- H: 1.68 in. (4.28 cm) (10.75 in. shipping)
- W: 18.98 in. (48.23 cm) (24 in. shipping)
- D: 27.57 in. (70.05 cm) (35.75 in. shipping)

Weight: 43 lbs. (54 lbs shipping)

Operational Specifications

Operating Temperature: 10°C to 35°C (50°F to 95°F)

Non-Operating Temperature: - 40°C to 65°C (-40°F to 149°F)

Operating Relative Humidity: 10% to 80% (non-condensing)

Non-Operating Relative Humidity: 5% to 95% (non-condensing)

System Specifications

Processor: single Intel Xeon, Eight Core, 2.6GHz

Hard drives:

- four (4) 300 GB SAS 15K RPM (RAID 6)
- two (2) 200 GB SSD (RAID 1)

RAM: 16GB RDIMM

NICs: 1x quad port Ethernet NIC - Intel Ethernet i350 QP 1Gb Network Daughter Card (540-BBCB)

Power supply: dual, redundant 495W AC

- AC Input Voltage: 100 to 240 VAC
- Rated Operating Frequency: 50 to 60 Hz
- Theoretical Max Cooling Requirement: 1,908 BTUs/Hr @ 495W (calculated)
- Measured Power Consumption:
 - Idle: 239.3W
 - Max: 573.3W

Bomgar B400 Hardware Details

The following hardware details reflect the physical and technical specifications of the Bomgar B400. Bomgar makes every effort to maintain a consistent specification to ensure reliability and quality. Note that the specifications herein are subject to change without notice and may vary slightly from your model.

Dimensions

Hardware Type: 1U rack-mounted server

Dimensions: 17.2 x 1.7 x 23.5 in. (W x H x D)

Weight: approx 43 lbs.

Operational Specifications

Operating Temperature: 0°C to 35°C (32°F to 95°F)

Non-Operating Temperature: -10°C to 60°C (14°F to 140°F)

Operating Relative Humidity: 20% to 90% (non-condensing)

Non-Operating Relative Humidity: 5% to 95% (non-condensing)

System Specifications

Processors: Two (2) Intel Xeon, Quad Core, 3.3 GHz

Hard drives:

- Eight (8) 600 GB SAS (RAID 6)
- Approximate storage capacity: 3.2 TB

RAM: 32 GB

NICs: Two (2) Gigabit Ethernet (1Gbps)

Power supplies: dual, redundant, 80 PLUS Gold Certified power supply modules

- AC Input: 100-240 V AC auto-range
- Rated Input Current: 8.3A – 3.8A (100 V - 240 V)
- Rated Operated Frequency: 60-50 Hz
- Measured Power Consumption:
 - Idle: 164W
 - Load: 316W

Theoretical Max Cooling Requirement: 2,457 BTU/Hr @ 720W (calculated)