

Transcript: What's New in Bomgar PAM 16.1

3D Touch Support

The Bomgar Mobile Access Console uses iOS 3D Touch Support capabilities offered by the iPhone 6S and 6S Plus devices to start sessions faster and more efficiently. By tapping and holding the Bomgar Access Console icon on your iOS device, you can quickly access the most viewed Jump Items, and you can seamlessly transition between active sessions.

Touch ID for iOS

Bomgar is now able to authenticate technicians via iOS devices' built-in Touch ID capabilities, enabling touch authentication to be used to log into the iPhone or iPad Access Console.

Advanced Web Access

Advanced Web Access enables administrators to appropriately manage privileged access controls over assets that utilize modern web technology in a secure, scalable, and controlled manner. The auditing capability gives your organization the visibility it needs to adhere to both internal security policies and any applicable industry compliance requirements.

Bomgar Access Extender

Bomgar Protocol Tunneling extends the remote connectivity and auditing capabilities of proprietary and/or 3rd party applications, such as integration control systems or custom database tools. Bomgar simplifies this complex task into a consumable process that removes the need for an intricate VPN solution. A Jump Shortcut can be saved for frequently accessed machines and can even be shared among team members, just like a Jump Client.

Bomgar SUDO Manager

Shell Jump credential injection can now be used in conjunction with SUDO.

Command Shell Access from Mobile

The iOS and Android access consoles now have the capability to access the command shell for Windows and Shell Jump sessions.

Credential Injection from Mobile

When accessing a Windows-based Jump Client via the iOS or Android mobile access console, the user may perform credential injection into the login screen as well as the "Run As" special action.

HD View

A new streaming video codec allows faster speeds and higher definition video quality.

Hyper-V Support

The Bomgar PAM Virtual Appliance can now be installed in a Microsoft Hyper-V environment, extending Bomgar's hypervisor support beyond our current VMware support, offering a greater variety of virtual environments.

Jump Approval Enhancements

A new configuration option allows an access approval to be tied to requesting user rather than the endpoint being accessed.

Peer-to-Peer Connections for Faster Performance

Network and protocol enhancements allow for direct peer-to-peer connections.

Privileged Web Enhancements

The Bomgar Privileged Web access console has been improved to include the following functionality: authenticating from the client scripting API, credential injection for Windows Jump Clients, and authenticating from an access invite.

Secure Cloud Deployment

The Bomgar PAM solution can now be purchased and deployed as a Cloud service as an alternative to the existing on-premises deployment options.

SAML Single Sign-On

Bomgar can now be included as one of your single sign-on service providers. By connecting Bomgar to your identity provider or federation service using SAML, you can securely and conveniently log into the web interface and desktop representative console.