

Bomgar Appliance Comparison

	Virtual Appliance	B400	B300	B200	B100
Capacity	Defined by Virtual Infrastructure	Up to 1200 concurrent technicians	Up to 300 concurrent technicians	Up to 20 concurrent technicians	Up to 5 concurrent technicians
Authentication	LDAP RADIUS Kerberos			LDAP	
Integration	API and SDK for Custom Integrations Database integration and API Extraction Tool Syslog Server Integration Microsoft SQL Server			API	
Redundancy	Defined by Virtual Infrastructure	Dual processors Dual power supplies RAID 1 & RAID 6 – Eight physical drives configured into two logical RAID drives, supports the loss of up to three drives without losing data Hard drive failure notification Failover to secondary device to continue remote support	Dual processors Dual power supplies RAID 5 – three hard drives and one hot spare Hard drive failure notification Failover to secondary device to continue remote support	Single processor Single power supply	
Platform Support	Windows 95-Win 7, Server 2003-2008 ; Windows Mobile 5.0 - 6.1 Mac OSX 10.3 - 10.6; Apple iOS 3.0+ BlackBerry OS 4.3 - 5.0 SLED 10, 11 RedHat Enterprise 4, 5 Fedora Core 11, 12 Ubuntu 9.04, 9.10				
Jump Technology	~1000 Jump Clients [Depends on Virtual Infrastructure]	Up to 6000 Jump Clients	Up to 1000 Jump Clients	Up to 1000 Jump Clients	Up to 100 Jump Clients
Deployment	Virtual Appliance VMware ESX 3.5+ (including ESXi)	2U rack-mountable server 3.5 x 17.2 x 25.5 in., 55 lbs.	1U rack-mountable server 1.7 x 17.2 x 26.7 in., 45 lbs.	1U rack-mountable server 1.7 x 16.7 x 14 in., 17.5 lbs.	Desktop-Sized Appliance
License Type	Enterprise Licensing			Standard Licensing	